



Mitchell Drainage & Environmental Solutions Ltd.

Hilton Business Park
DE65 5LJ Hilton
United Kingdom

MPC Services

23k Lower Mantle Close
Bridge Street Industrial Estate
Clay Cross
Chesterfield
S45 9NY

01773 767612

SITE **Hilton Garage (2) - Prep** EQUIPMENT
Centre, Hilton Garage

JOB #70412

JOB REPORT

JOB TYPE

Call-out

TECHNICIAN

Sam Finlaw

JOB COMPLETED

02/03/2026 - 15:11

SCHEDULED DURATION

01h00

COMPLETED DURATION

01h00

DESCRIPTION

Meeting MD Tanker on site between 1-2pm, there is another postcode of DE65 5UA, Hilton, Derby
Customer has advised the system is constantly backing up from Wash Bay to Interceptor to the Pump Chamber.

SIGNING IN 1

Signed in

Signed in

Parking location

Unit location (if hard to find)

ISSUE DIAGNOSIS

Observations before making changes

Arrived on site to tank in high level and pumps not running.

Actions (1)

Tanker emptied unit and removed pumps. Found both pumps to be wragged up. Cleared impellers and placed pumps back into tank.

Actions (2)

**Lifted floats and pumps kicked in.
Amp readings:
Pump 1: 7.82a
Pump 2: 6.56a
Tanker couldn't take what he had taken out as it was oil, so the tank will need emptying and jetting as it is likely the pumps will wrag up again as there is a lot of debris in the tank.**

Follow-ups to resolve immediate issue

Urgent follow-up required? **Yes**

Discussed with customer

Other site / customer opportunities. Most likely risks to site function, upgrades, monitoring, safety, and adjacent properties?

Unit performance on departure

Working with risks

PHOTOS 1

Photo



Photo



Photo



Photo



Photo



PHOTOS 2

Photo



Photo



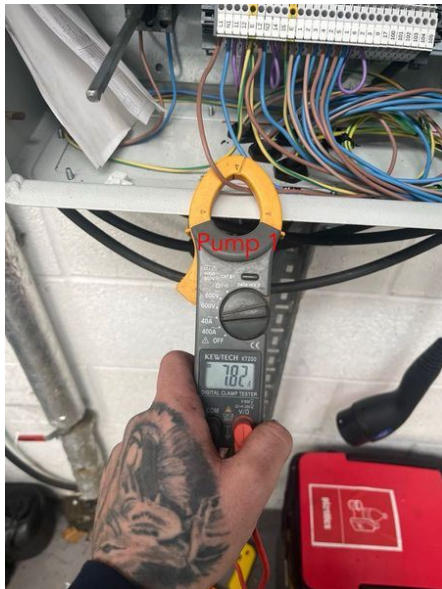
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Photo



Photo



PHOTOS 3

Photo



Photo



Photo



Photo



Photo



REC: TANK EMPTYING (V01) 1

Tank empty needed now/soon? **ASAP**

Issues and Reasons for urgency **Removing fats / wipes / grit / other objects**

Jetting at same time? **Rinsing / High pressure**

Purpose (if not already stated) and other notes for the tanker operative

Est. gallons needed

Chambers to empty (note if they only need tactical removal)

Chambers to leave (if any)

Location of manholes if not obvious? Lid lifting requirements if not an easy 1-man task.

Tanker access and parking notes (including low bridges, weight limits, risk of damages)

Hose lay (m)

Recommend supervised by MPC? Or other reason to coordinate?

Reason for supervision, and other Coordination notes

QUOTATION DETAILS 1

Are remedial works required? **No**

SIGNATURE

PARTS AND SERVICES

Category	Designation	Reference	Quantity
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